

Learn to Swim Terms & Conditions



ALICE SPRINGS
**AQUATIC
& LEISURE**
CENTRE

The following terms and conditions apply to this application for enrolment in the Alice Springs Learn to Swim program. Terms and Conditions will apply until further notice. Alice Springs Aquatic and Leisure Centre reserves the right to change terms and conditions at any time.

Enrolment:

Payment is to be made in full at the time of enrolment. All fees are non transferable and non-refundable.

Re-Enrolment:

All students must re-book for each term. Please refer to the Learn to Swim Calander for enrolment dates.

ASALC Cancellation:

Any cancellation of lessons by ASALC will automatically be credited back into the family account

Family Cancellation:

Credits will only be considered under the following guidelines

- Major injury/illness
- Other extenuating circumstances.

Medical certificates must be received or adequate documentation provided. All approval for credit is at the discretion of the Programs Coordinator.

If for any reason you are unable to commit to the term, we recommend not enrolling in the program and returning the following term. Any missed lessons due to holidays, work related events, religious reasons and/or general illness will not warrant a credit or refund.

Discounts:

Discounts apply to families with 2 or more children. Second child will receive a 5% discount and third or children thereafter will receive 10% off the term fees.

Vouchers:

We accept all \$100 NT Government and Water Safety Awareness Program(WSAP) vouchers. Vouchers must be provided at time of booking if they are to be used for the current term or lodged in the family account as credit for future use when received.

Changing Lesson Times/Days:

Change of lesson times and days is subject to availability and must be done at reception in person or via email info@asalc.com.au or phone 89504360

Change of swim levels:

Change of swim levels needs to approved by the Programs Coordinator in consultation with instructor or by parent returning a booking slip signed by instructor to reception.

Teacher Changes:

ASALC will make the best attempts to ensure consistency of instructors throughout the term. However, no guarantees can be given.

Infant/Toddler lessons:

Parents are required in the water with their child for all Wonder and Courage 1 - 3 classes.

Swim Ready:

As per our Swim Ready Initiative all students must;

- wear their coloured wristband recieved on entry.
- visit the toilet or be wearing an Aqua nappy (infants & toddlers.
- Shower before entering the pool
- Let a lifeguard/swim instructor know where their parent/guardian is.

If you or your child has had diarrhoea or vomiting in the past 2 weeks, please do not swim.

Make up Lesson policy:

All participants will receive a maximum of one make up lesson per term for a lesson being missed whatever the reason being.

- Make-up lessons MUST be taken within the term of missed lesson
- Make up lessons must be pre booked with reception
- If you cancel or fail to attend your make-up lesson this lesson will then be forfeited