Your rates for 2019/2020

There are changes to your rates and charges this year. Rate increases are necessary in order to meet the increased costs of providing core services and keep up with inflation. The increase in rate income for 2019/2020 is 3.5% on the previous year. Household waste collection fees have increased by $12.35 and the waste management charge has increased by $2.30.

Two waste drop-off vouchers are included with your 2019/2020 rates notice – each may be used as payment for a load of domestic waste at the Regional Waste Management Facility (terms and conditions apply).

How your rates are calculated

Your rates are calculated as the greater of a percentage of the unimproved capital value of your land, or as the minimum rate of $1,332.77 for a residential property, or $1,405.74 for a commercial property.

Council uses a number of rating zones in the municipality based on planning zones, as described by the Northern Territory Planning Scheme’s zoning maps for Alice Springs. Levied rates are set for each rating zone.

Property (land only) valuations are determined by the Valuer-General and performed every three years. The current valuation was completed in early 2019, setting values as at June 2018.

Council’s rate revenue increased by 3.5% since the 2018/2019 financial year – equivalent to an additional $518,691 for the 2019/2020 financial year.

Early Bird Draw – WIN a rates refund!

Pay your annual rates and charges (and any arrears) IN FULL by the first instalment date (6 September 2019) and you could win a rates refund!

TEN winners will be drawn by the Mayor on Tuesday, 17 September 2019. Names will be published in the Centralian Advocate, Friday 20 September 2019.

The Early Bird Draw applies to individuals only (being a natural person, not companies, government bodies, or incorporated bodies), who are entered in the Early Bird Draw to win a refund on their rates not exceeding $3,000. Waste management charges are not included in the refund.

Permit No. TLP1062

How to pay your rates

BPAY View
Register for BPAY View to manage your rates via online banking by following the links on Council’s website.

Online Payments
Make payments directly by following the online payment links on Council’s website.

In Person
Cash, MasterCard, Visa or cheque payments accepted at the Civic Centre 93 Todd Street, between 8am-5pm weekdays.

Mail
Post cheques or money orders, payable to Alice Springs Town Council to: Alice Springs Town Council, PO Box 1071, Alice Springs NT 0871

Phone
Pay with MasterCard or Visa by calling: 1300 437 967

BPAY
Make payments directly from your cheque, savings or credit card account by quoting the BPAY biller code and reference number, as shown on your rates notice.

Direct Debit
Direct Debit Application forms are available from Council’s website and Civic Centre. This will authorise Council to debit your bank account on the instalment due date; or as arranged (i.e. weekly, fortnightly, or monthly).

Payroll Deduction
NT Government employees and certain organisations may pay their rates via regular payroll deductions – contact Council’s Rates Officers for details. Please note, ratepayers remain responsible for ensuring payments are made in full by the instalment due dates.

Concessions for Pensioners
Concessions for eligible pensioners are automatically included on the rates notice. If you have not received your concession, please contact Council’s Rates Officers.

Other Concessions
In compliance with Council’s Revenue Policy, ratepayers applying for other approved concessions must do so before the first instalment due date.

Working for the Community

For further information, please contact our friendly Council staff during business hours on (08) 8950 0500.

Alice Springs Town Council
Civic Centre, 93 Todd Street, Alice Springs
Monday to Friday, 8am-5pm
Message from the Mayor

Dear Resident,

The objectives of Council’s 2019/2020 budget, as outlined in the Municipal Plan 2019/20 to 2022/23, focus on stronger foundations with significant investment in the local community to ensure a sustainable, long-term future. Council continues to pursue social and economic prosperity, environmental sustainability, as well as continued excellence in service delivery and good governance.

The Municipal Plan, available from Council’s website, lists funding allocations to essential service areas such as: maintenance of the public library, green spaces, roads and pathways; upgrades to public, sporting and waste management facilities; as well as investment in community activities, public safety and tourism initiatives.

To achieve these important objectives, the Municipal Plan includes a necessary increase in rate income of 3.5% to ensure sustainable and continued delivery of programs and services for our town.

Damien Ryan
Mayor, Alice Springs

Council’s Budget for 2019/2020

Council’s expenditure budget has been based on four strategic objectives:

1. Dynamic Community – To create a dynamic, prosperous community where everyone is included, underpinned by safe, reliable infrastructure and social investment ($7.5M). Key outcomes include:
   - Inclusiveness and support
   - Economic growth and prosperity
   - Safe and reliable public infrastructure

2. A great place to live – To provide a great place to live that attracts and retains residents because of the unmatched leisure and healthy living opportunities and embrace of our unique landscape and culture ($9.9M). Key outcomes include:
   - Community life, promoting a healthy, vibrant culture
   - Sense of place and public amenity
   - Enhance life-long learning, library and technology services

3. Leader in sustainability – To be a leader in sustainability and best practice, living well in our desert context and minimising our impact ($5.3M)
   Key outcomes include:
   - Reduce Council’s carbon footprint
   - Reduce Alice Springs’ carbon footprint
   - Conserve and protect the Alice Springs environment

4. Dynamic Council – A well governed Council that leads by example, advocates for our community, innovates and delivers excellent services, and works with others collaboratively to help create the community we want to live in ($12.8M).
   Key outcomes include:
   - Leadership and advocacy excellence
   - People & workplace excellence
   - Service excellence
   - Governance excellence

Where do your rates go?

When to pay your rates

If paying your rates in full, payment must be made by the first instalment date of 6 September 2019. Alternatively, rates can be paid in four equal instalments, before or on the following dates:

- First Instalment – Friday, 6 September 2019
- Second Instalment – Friday, 1 November 2019
- Third Instalment – Friday, 7 February 2020
- Fourth Instalment – Friday, 3 April 2020

If instalments are not received by the due dates, a penalty will apply on the outstanding amount from the due date until the date payment is received. This penalty is 19% per annum and calculated on a daily basis. All remaining instalments are due on the dates specified and will not incur a penalty unless overdue.

If you experience difficulty paying your rates, please contact a Rates Officer on (08) 8950 0500 to discuss and avoid potential cost recovery procedures.

[Diagram showing where rates go]

- CAPITAL WORKS
- TECHNICAL SERVICES & FACILITY MAINTENANCE Engineering, Building Maintenance, Cemeteries
- OPERATIONS Maintenance of: Roads, Footpaths, Drains, Infrastructure, Correctional Services, Street Lighting, Operational
- WASTE SERVICES Waste Collection, Regional Waste Management Facility Operations, Landfill Rehabilitation
- ENVIRONMENTAL, PARKS & GARDENS Maintenance of: Environment, Parks, Ovals, Playgrounds, Trees
- RECREATION & LEISURE Aquatic & Leisure Centre, Sporting Facilities
- COMMUNITY SERVICES, LIBRARY, ARTS & CULTURE Child Care Centres, Youth Services, Senior Citizens, Ranger Services
- GOVERNANCE & ADMINISTRATION Governance, Risk, Councillors, Management, Finance, Organisational Development, Information Technology

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