

Learn to Swim

Frequently Asked Questions (F.A.Q)



What Swimming Program do you Teach?

At ASALC we teach the Royal Lifesaving Swim & Survive Program.

Can my child use the pool outside of swimming lessons?

Yes. All students receive a membership for the duration of the term that they are enrolled into. As children under the age of 6 receive free entry one adult will be able to enter free of charge with them outside of lesson times.

Do lessons occur on public holidays?

Lessons do not run on public holidays. This is accounted for when enrolling and students are not charged for these lessons.

What happens if my child has injured themselves and cannot swim for an extended period of time?

If a medical certificate is provided the remaining term lessons will be added as family credit for a future program.

Are there makeup lessons for missed lessons?

All students are entitled to one makeup lesson per term. Please read our Learn to Swim Terms & Conditions for the full makeup lesson policy.

Is the pool heated?

Yes the indoor pools are heated all year round. The leisure pool is heated to 32 degrees and the 25m lap pool is heated to 29.5 degrees.

Do I need to re-book lessons each term?

Yes all students must rebook for the next term. Timetables are reset after every term, with some times and day changes depending on demand. Please refer to the LTS Calendar for dates.

What do we need to bring?

Appropriate bathing attire (all infants & toddlers must have a swim nappy), towel, dry clothes for students to change into after their session (strongly recommended during winter). Swim caps recommended from Level 1.

Does my child need goggles?

Goggles are not compulsory although children are welcome to use goggles for lessons. From time to time

instructors may ask the children to take off goggles to perform certain tasks.

What is the Watch Around Water & Swim Ready policy?

- 0-5 Years & non-swimmers: give them all of your attention, stay close to them (within arms' reach), watch them continuously in the water
- Children 6-10: constant supervision required by a person 16 years or more.
- Children aged 11-16: recommended you physically check on them on a regular basis.
- All children 0-10 will receive a coloured wristband upon entry relevant to age.

Do I have to be in the water with my child during the lesson?

We require an adult in the water for the following levels: Wonder 1, 2, 3 & 4.

Do I need to stay at the centre whilst my child has lessons?

Yes. Parents are to stay at centre during lesson times as per last point in the Emergency Action Plan.

What qualifications and checks do our instructors have?

Our teachers are nationally accredited AUSTSWIM Teachers of Swimming & Water Safety. All our instructors hold First Aid, CPR & Ochre cards. All instructors that teach infant and adult classes hold additional qualifications.

Can I take photos of my child in their swimming lesson?

The use of cameras and video cameras at this venue is conditional upon:

- You must only take images of your child and relevant individuals with their consent
- It is illegal to broadcast or publish images without consent
- Underwater cameras, video cameras are not permitted.
- Under no circumstances are cameras, video cameras or mobile phones to be used in change room areas

Book online at www.asalc.com.au

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