

Your Rates for 2023/2024



Early Bird Draw – WIN a rates refund!

Pay your annual rates and charges (and any arrears) IN FULL by the first instalment date (COB 1 September 2023) and you could win a rates refund!

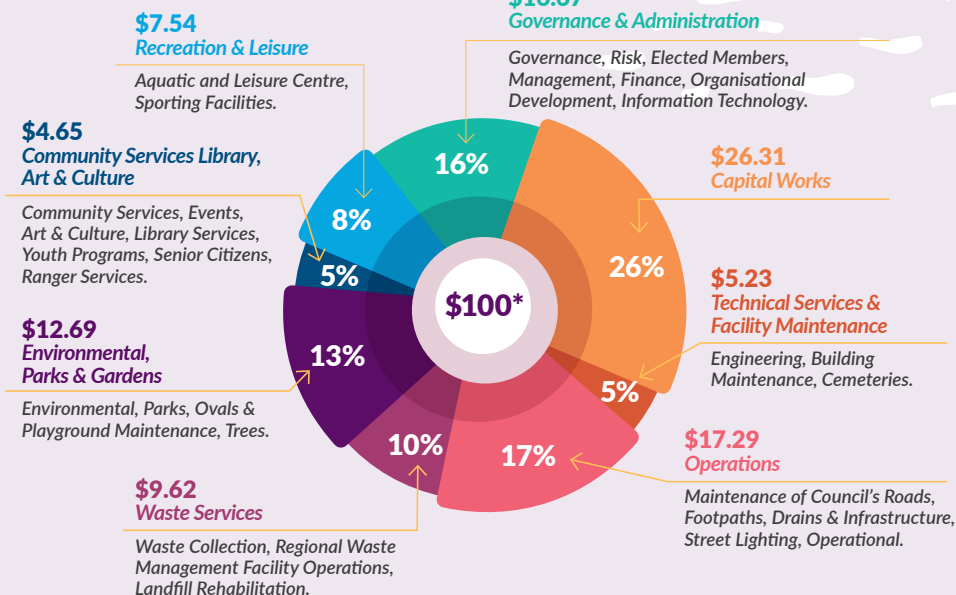
TEN winners will be drawn by the Mayor on Tuesday, 19 September 2023. Names will be published on Council's website, social media channels and in the NT News by Friday 22 September 2023.

The Early Bird Draw applies to individuals only (being a natural person, not companies, government bodies, or incorporated bodies), who are entered in the Early Bird Draw to win a refund on their rates not exceeding \$3,000. Waste management and collection charges are not included in the refund.

Permit No. TLP 1156

Two waste drop-off vouchers may be included with your 2023/2024 rates notice. Each can be used as payment for a load of domestic waste at Council's Regional Waste Management Facility (Terms & conditions apply).

Where do your rates go?



*The indicative spend for every \$100

When to pay your rates

If paying your rates in full, payment must be made by the first instalment date of COB 1 September 2023. Alternatively, rates can be paid in four equal instalments, before or on the following dates:

- » **1st Instalment** – Friday, 1 September 2023
- » **2nd Instalment** – Friday, 3 November 2023
- » **3rd Instalment** – Friday, 2 February 2024
- » **4th Instalment** – Friday, 12 April 2024

How to pay your rates

EzyBill

Sign up to EzyBill here alicesprings.ezybill.com.au to have your Rate Notice delivered electronically to your nominated email address.

BPAY View

Register for BPAY View to manage your rates via online banking by following the links on Council's website.

BPAY

Make payments directly from your cheque, savings or credit card account by quoting the BPAY biller code and reference number, as shown on your rates notice.

Online Payments

Make payments directly by following the online payment links on Council's website. Payments can be made with Mastercard or VISA only.

In Person

Cash, MasterCard, Visa or cheque payments accepted at the Civic Centre, 93 Todd Street, between 8am-5pm weekdays.

Mail

Post cheques or money orders, payable to *Alice Springs Town Council* to: Alice Springs Town Council, PO Box 1071, Alice Springs NT 0871

If instalments are not received by the due dates, a penalty will apply on the outstanding amount from the due date until the date payment is received. This penalty is 9% per annum and calculated on a daily basis. All remaining instalments are due on the dates specified and will not incur a penalty unless overdue.

If you experience difficulty paying your rates, please contact a Rates Officer on (08) 8950 0500 to discuss and avoid potential cost recovery procedures.

Phone

Pay with MasterCard or Visa by calling: **1300 437 967**

Direct Debit

Direct Debit Application forms are available from Council's website and Civic Centre. This will authorise Council to debit your bank account weekly, fortnightly, monthly or on the Instalment or Annual due dates.

Payroll Deduction

NT Government employees and certain organisations may pay their rates via regular **payroll deductions** – contact Council's Rates Officers for details. Please note, ratepayers remain responsible for ensuring payments are made in full by the instalment due dates.

Concessions for Pensioners

Concessions for **eligible pensioners** are automatically included on the rates notice. If you have not received your concession, please contact Council's Rates Officers.

Other Concessions

In compliance with Council's Revenue Policy, ratepayers applying for other **approved concessions** must do so before the first instalment due date.

For further information, please contact:

*Alice Springs Town Council Civic Centre, 93 Todd Street
Monday to Friday, 8am-5pm | (08) 8950 0500
alicesprings.nt.gov.au | astc@astc.nt.gov.au*

