

Your rates for 2021/2022

There has been an increase of 2% across all ratepayer categories for rates and charges this year.

Two waste drop-off vouchers may be included with your 2021/2022 rates notice – each may be used as payment for a load of domestic waste at Council's Regional Waste Management Facility (terms and conditions apply).

How your rates are calculated

Council uses a number of rating zones in the municipality based on planning zones, as described by the Northern Territory Planning Scheme's zoning maps for Alice Springs. Levied rates are set for each rating zone.

Your rates are calculated as the greater of a percentage of the unimproved capital value of your land, or at the minimum rate, dependent on your property's zoning.

Property (land only) valuations are determined by the Valuer-General and performed every three years. The current valuation was completed in early 2019, setting values as at June 2018.

Early Bird Draw – WIN a rates refund!

Pay your annual rates and charges (and any arrears) IN FULL by the first instalment date (3 September 2021) and you could win a rates refund!

TEN winners will be drawn by the Mayor on Tuesday, 14 September 2021. Names will be published on Council's website and in the NT News by Tuesday 21 September 2021.

The Early Bird Draw applies to individuals only (being a natural person, not companies, government bodies, or incorporated bodies), who are entered in the Early Bird Draw to win a refund on their rates not exceeding \$3,000. Waste management and collection charges are not included in the refund. **Permit No. TLP1109**

How to pay your rates

BPAY View

Register for **BPAY View** to manage your rates via online banking by following the links on Council's website.

Online Payments

Make payments directly by following the **online payment** links on Council's website.

In Person

Cash, MasterCard, Visa or cheque payments accepted at the **Civic Centre 93 Todd Street**, between 8am-5pm weekdays.

Mail

Post cheques or money orders, payable to *Alice Springs Town Council* to: **Alice Springs Town Council, PO Box 1071, Alice Springs NT 0871**

Phone

Pay with MasterCard or Visa by calling: **1300 437 967**

BPAY

Make payments directly from your cheque, savings or credit card account by quoting the **BPAY** biller code and reference number, as shown on your rates notice.

Direct Debit

Direct Debit Application forms are available from Council's website and Civic Centre. This will authorise Council to debit your bank account on the instalment due date; or as arranged (i.e. weekly, fortnightly, or monthly).

Payroll Deduction

NT Government employees and certain organisations may pay their rates via regular **payroll deductions** – contact Council's Rates Officers for details. Please note, ratepayers remain responsible for ensuring payments are made in full by the instalment due dates.

Concessions for Pensioners

Concessions for **eligible pensioners** are automatically included on the rates notice. If you have not received your concession, please contact Council's Rates Officers.

Other Concessions

In compliance with Council's Revenue Policy, ratepayers applying for other **approved concessions** must do so before the first instalment due date.



Your Rates 2021/2022



Working for the Community

For further information, please contact our friendly Council Officers on (08) 8950 0500.

Alice Springs Town Council
Civic Centre, 93 Todd Street, Alice Springs
Monday to Friday, 8am-5pm



Alice Springs Town Council
ABN 45 863 481 471
93 Todd Street, Alice Springs
Monday – Friday, 8am-5pm
(08) 8950 0500 | Fax 8953 0558
astc@astc.nt.gov.au
PO Box 1071
Alice Springs, NT 0871

Message from the Mayor

Dear Resident,

Despite our region being relatively fortunate regarding the effects of COVID-19, the impacts of the global pandemic continue to reverberate. Cancellations or down-scaling of major events and the loss of many long-established local businesses has left a visible impression on our community.

With this in mind, Council remains keenly focused on the needs of residents and, as described in its *Municipal Plan 2021/22* and budget, will deliver a broad range of works, services and programs to the Alice Springs community.

This budget outlines commitments to: the creation of a \$2M Disaster Relief Fund to enable Council to respond to natural disasters; a total of \$1.15M towards upgrades and a recycling shed at the Regional Waste Management Facility; \$1.1M to revitalise and improve shading in the Todd Mall; plus a range of infrastructure works, including the final stage of the Ilparpa Road upgrades, resealing of Cromwell Drive, and replacement of the Hartley Street public toilet.

Building solid foundations for the future is more than just infrastructure though; it's also about place-making, wellbeing and building a sense of community. Council is investing: \$900K for nine solar smart trees to provide free Wi-Fi connectivity at key locations across town improving safety in our public parks and places; \$490K to deliver a range of youth and healthy communities programs; \$250K in upgrades to the Aquatic & Leisure Centre; \$60K in public art projects; \$55K in community assistance grants; and, \$13K to develop and deliver seniors programs and activities.

The *Municipal Plan 2021/2022*, available from Council's website, outlines the full scope of planned expenditure for the coming year, and I encourage all ratepayers to read how Council will be reinvesting rates back into our community.

Damien Ryan, Mayor

Council's Budget for 2021/2022

Council's expenditure budget has been based on four strategic objectives:

1. Dynamic Community – To create a dynamic, prosperous community where everyone is included, underpinned by safe, reliable infrastructure and social investment.



Key outcomes include:

- Inclusiveness and support
- Economic growth and prosperity
- Safe and reliable public infrastructure

2. A great place to live – To provide a great place to live that attracts and retains residents because of the unmatched leisure and healthy living opportunities and embrace of our unique landscape and culture.

Key outcomes include:

- Community life, promoting a healthy, vibrant culture
- Sense of place and public amenity
- Enhance life-long learning, library and technology services

3. Leader in sustainability – To be a leader in sustainability and best practice, living well in our desert context and minimising our impact. *Key outcomes include:*

- Reduce Council's carbon footprint
- Reduce Alice Springs' carbon footprint
- Conserve and protect the Alice Springs environment

4. Dynamic Council – A well governed Council that leads by example, advocates for our community, innovates and delivers excellent services, and works with others collaboratively to help create the community we want to live in.

Key outcomes include:

- Leadership and advocacy excellence
- People & workplace excellence
- Service excellence
- Governance excellence

When to pay your rates

If paying your rates in full, payment must be made by the first instalment date of 3 September 2021. Alternatively, rates can be paid in four equal instalments, before or on the following dates:

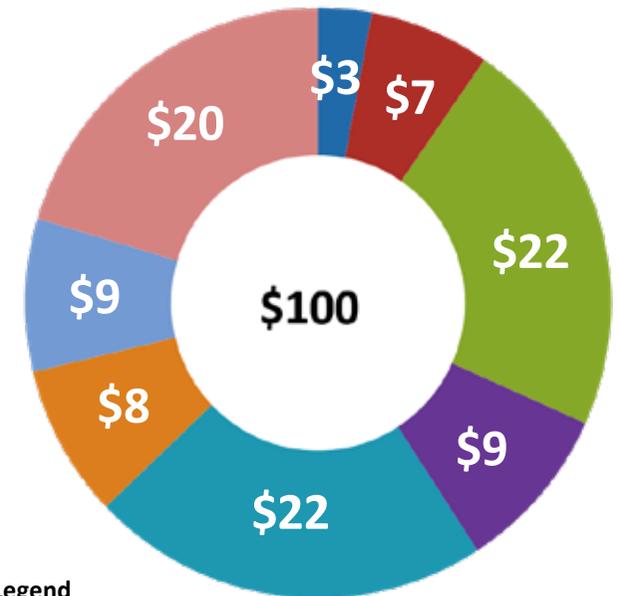
- First Instalment – Friday, 3 September 2021
- Second Instalment – Friday, 5 November 2021
- Third Instalment – Friday, 4 February 2022
- Fourth Instalment – Friday, 1 April 2022

If instalments are not received by the due dates, a penalty will apply on the outstanding amount from the due date until the date payment is received. This penalty is 9% per annum

and calculated on a daily basis. All remaining instalments are due on the dates specified and will not incur a penalty unless overdue.

If you experience difficulty paying your rates, please contact a Rates Officer on (08) 8950 0500 to discuss and avoid potential cost recovery procedures.

Where do your rates go?



Legend

	Capital Works
	Technical Services & Facilities – buildings maintenance, engineering, cemeteries
	Operations – roads, footpaths, drains, infrastructure maintenance, Correctional Services, street lighting
	Waste Services – Regional Waste Management Facility, waste collection, landfill rehabilitation
	Environment, Parks & Gardens – environment, parks, ovals, playgrounds, trees and related maintenance
	Recreation & Leisure – Aquatic & Leisure Centre, sporting facilities
	Community Services, Arts & Culture – Public Library, child care centres, youth services, senior citizens, health programs, community events, Ranger services
	Governance & Administration – governance, risk management, Councillors, finance, organisational management & development, information technology