

Your rates for 2020/2021

There has been a freeze on increases across all ratepayer categories for rates and charges this year.

Two waste drop-off vouchers may be included with your 2020/2021 rates notice – each may be used as payment for a load of domestic waste at the Regional Waste Management Facility (terms and conditions apply).

How your rates are calculated

Council uses a number of rating zones in the municipality based on planning zones, as described by the Northern Territory Planning Scheme's zoning maps for Alice Springs. Levied rates are set for each rating zone.

Your rates are calculated as the greater of a percentage of the unimproved capital value of your land, or at the minimum rate, dependent on your property's (land only) zoning.

Property (land only) valuations are determined by the Valuer-General and performed every three years. The current valuation was completed in early 2019, setting values as at June 2018.

Early Bird Draw – WIN a rates refund!

Pay your annual rates and charges (and any arrears) IN FULL by the first instalment date (4 September 2020) and you could win a rates refund!

TEN winners will be drawn by the Mayor on Tuesday, 15 September 2020. Names will be published online in the Centralian Advocate, Tuesday 22 September 2020.

The Early Bird Draw applies to individuals only (being a natural person, not companies, government bodies, or incorporated bodies), who are entered in the Early Bird Draw to win a refund on their rates not exceeding \$3,000. Waste management and collection charges are not included in the refund. Permit No. TLP1089

How to pay your rates

BPAY View

Register for **BPAY View** to manage your rates via online banking by following the links on Council's website.

Online Payments

Make payments directly by following the **online payment** links on Council's website.

In Person

Cash, MasterCard, Visa or cheque payments accepted at the **Civic Centre 93 Todd Street**, between 8am-5pm weekdays.

Mail

Post cheques or money orders, payable to *Alice Springs Town Council* to: Alice Springs Town Council, **PO Box 1071, Alice Springs NT 0871**

Phone

Pay with MasterCard or Visa by calling: **1300 437 967**

BPAY

Make payments directly from your cheque, savings or credit card account by quoting the **BPAY** biller code and reference number, as shown on your rates notice.

Direct Debit

Direct Debit Application forms are available from Council's website and Civic Centre. This will authorise Council to debit your bank account on the instalment due date; or as arranged (i.e. weekly, fortnightly, or monthly).

Payroll Deduction

NT Government employees and certain organisations may pay their rates via regular **payroll deductions** – contact Council's Rates Officers for details. Please note, ratepayers remain responsible for ensuring payments are made in full by the instalment due dates.

Concessions for Pensioners

Concessions for **eligible pensioners** are automatically included on the rates notice. If you have not received your concession, please contact Council's Rates Officers.

Other Concessions

In compliance with Council's Revenue Policy, ratepayers applying for other **approved concessions** must do so before the first instalment due date.



Your Rates 2020/2021



Working for the Community

For further information, please contact our friendly Council Officers on (08) 8950 0500.

Alice Springs Town Council
Civic Centre, 93 Todd Street, Alice Springs
Monday to Friday, 8am-5pm



Alice Springs Town Council
93 Todd Street, Alice Springs
Monday – Friday, 8am-5pm
(08) 8950 0500 | Fax 8953 0558
astc@astc.nt.gov.au
PO Box 1071
Alice Springs, NT 0871

Message from the Mayor

Dear Resident,

In such extraordinary and unprecedented times, Council has steadfastly continued to deliver essential services to our community, adapting events and programs while keeping a careful eye on the future economic stability of the municipality.

Council's 2020/2021 budget, as outlined in the *Municipal Plan 2020/2021*, details: our commitment to future financial security and sustainability; reducing impacts on our unique desert environment; and, investment in key projects to support the recovery and long-term security of our local community.

This year, Council identified a \$5M COVID-19 Reserve to implement relief measures in support of our community, including: a zero percent increase on all rates for 2020/21; extensions on rates due dates and reduced penalties for late payments; up to \$1M allocated for ratepayer hardship; \$2.2M for CBD revitalisation; and, \$1M for operational requirements relating to the safe and effective function of the organisation throughout the pandemic.

Our *Municipal Plan 2020/2021*, available from Council's website, lists financial allocations to essential services such as: a long-overdue refurbishment of the Public Library, our Master Plan; Climate Action Plan initiatives; further upgrades to sporting facilities; as well as investment in community activities, connectivity, public safety and tourism.

Though there still remains great uncertainty around near-future and long-term implications of the COVID-19 crisis, Council is exploring innovative approaches to delivering these, and many more essential projects, to ensure that Alice Springs remains the vibrant 'unofficial' inland Capital, catering for the needs of all visitors and residents of our magnificent region.

Damien Ryan
Mayor, Alice Springs



Council's Budget for 2020/2021

Council's expenditure budget has been based on four strategic objectives:

1. Dynamic Community – To create a dynamic, prosperous community where everyone is included, underpinned by safe, reliable infrastructure and social investment.

Key outcomes include:

- Inclusiveness and support
- Economic growth and prosperity
- Safe and reliable public infrastructure

2. A great place to live – To provide a great place to live that attracts and retains residents because of the unmatched leisure and healthy living opportunities and embrace of our unique landscape and culture.

Key outcomes include:

- Community life, promoting a healthy, vibrant culture
- Sense of place and public amenity
- Enhance life-long learning, library and technology services

3. Leader in sustainability – To be a leader in sustainability and best practice, living well in our desert context and minimising our impact. *Key outcomes include:*

- Reduce Council's carbon footprint
- Reduce Alice Springs' carbon footprint
- Conserve and protect the Alice Springs environment

4. Dynamic Council – A well governed Council that leads by example, advocates for our community, innovates and delivers excellent services, and works with others collaboratively to help create the community we want to live in.

Key outcomes include:

- Leadership and advocacy excellence
- People & workplace excellence
- Service excellence
- Governance excellence

If paying your rates in full, payment must be made by the first instalment date of 4 September 2020. Alternatively, rates can be paid in four equal instalments, before or on the following dates:

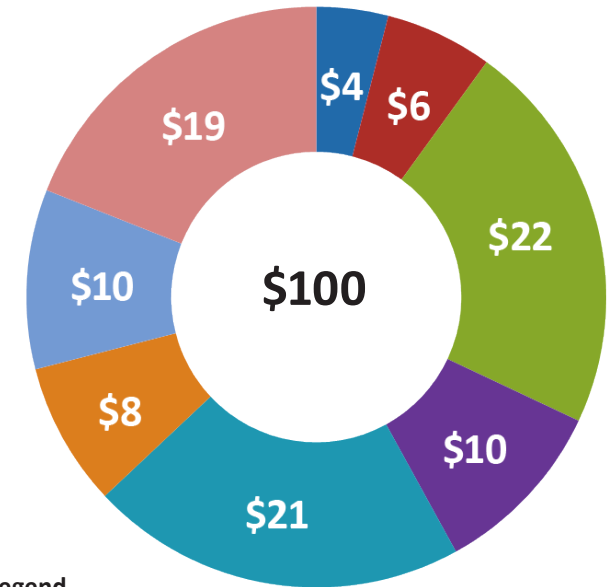
- First Instalment – Friday, 4 September 2020
- Second Instalment – Friday, 6 November 2020
- Third Instalment – Friday, 5 February 2021
- Fourth Instalment – Friday, 9 April 2021

If instalments are not received by the due dates, a penalty will apply on the outstanding amount from the due date until the date payment is received. This penalty is 9% per annum and calculated on a daily basis. All remaining instalments are

due on the dates specified and will not incur a penalty unless overdue.

If you experience difficulty paying your rates, please contact a Rates Officer on (08) 8950 0500 to discuss and avoid potential cost recovery procedures.

Where do your rates go?



Legend

	Capital Works
	Technical Services & Facilities – buildings maintenance, engineering, cemeteries
	Operations – roads, footpaths, drains, infrastructure maintenance, Correctional Services, street lighting
	Waste Services – Regional Waste Management Facility, waste collection, landfill rehabilitation
	Environment, Parks & Gardens – environment, parks, ovals, playgrounds, trees and related maintenance
	Recreation & Leisure – Aquatic & Leisure Centre, sporting facilities
	Community Services, Arts & Culture – Public Library, child care centres, youth services, senior citizens, community events, Ranger services
	Governance & Administration – governance, risk management, Councillors, finance, organisational management & development, information technology